

All PFC customers must be identified using the 100 points system of identification, providing evidence of their full name, date of birth, current address, bank account and income.
Please refer to the below table for information regarding acceptable documents.

Primary Documents – 70 Points

Birth Certificate
Birth Card issued by a Registry of Births, Deaths and Marriages
Citizenship Certificate
Current Passport
Expired Passport that was valid with the last 2 years

Secondary Documents – 40 Points

Drivers Licence (with photo)
Account Statement from an authorised deposit taking institute such as a bank, building society or credit union
Written reference from an authorised deposit taking institute (who can confirm you as a customer of at least 12 months)
A licence or permit issued by a Commonwealth, State or Territory government agency (e.g boat licence)
Public sector employee identification card
Identification card issued by a Commonwealth, State or Territory Government (e.g Healthcare Card, 18+ Card)
Identification card issued by a Tertiary institute

Secondary Documents – 35 Points

Local government land tax or rates notice
Land Titles Office
Document from the Credit Reference Association of Australia

Secondary Documents – 25 Points (Must have name and signature)

Medicare Card
Credit Card
Foreign Drivers Licence
Marriage Certificate
EFTPOS Card
NRMA, RAC, RACQ, RACV Membership Card
Record of professional or trade association membership (must also show birth date)

Secondary Documents – 25 Points (Must have name and address)

Document issued by the Australian Electoral Commission
Utility Bill (e.g Water, electricity, phone, gas)
Lease or rent agreement
Rental receipt issued by a licensed Real Estate Agent